



## Job Description

**POSITION TITLE:** Floor Person  
**DEPARTMENT:** Table Games  
**SALARY:** DOQ  
**POSTING DATES:** **Until Filled**

### GENERAL DESCRIPTION:

We are seeking a highly skilled and motivated table games supervisor to oversee the gaming operations in the BJ pit area within our casino environment. This role is pivotal in ensuring a high-quality gaming experience for our guests while maintaining compliance with all regulatory requirements and company policies. As a floor supervisor, you will lead a team of dealers, manage game flow and provide exceptional customer service in a fast-paced environment.

### DUTIES AND RESPONSIBILITIES:

- Directly supervises all Tables Games and employees put under their supervision, making sure all correct procedures are followed.
- Supervise and coordinate the daily operations of the table games, ensuring compliance with gaming regulations and company policies
- Train, mentor and evaluate dealers to enhance their performance and provide a high standard of customer service.
- Monitor gameplay for fairness, compliance and adherence to house rules, addressing any disputes or issues promptly.
- Manage cash handling processes, including chip inventory, payouts and maintaining the integrity of the gaming operations within the pit area.
- Maintain accurate records of game activity, payouts and any incidents occurring at the tables.
- Foster a positive gaming atmosphere for guests, addressing any concerns or complaints with professionalism and courtesy.
- Other duties as may be assigned.

### QUALIFICATIONS:

- High School Diploma / GED.
- Minimum of 2 years years of experience as a table games dealer or in a supervisory role within a casino environment.
- Experience in dealing Blackjack, Craps and Poker table games, with a strong understanding of rules, procedures and gaming regulations of said games.
- Must be qualified or be able to qualify for a gaming license.
- Requires excellent math skills.
- Requires excellent communication and interpersonal skills, with a focus on customer service.
- Proven leadership skills with the ability to manage and motivate a team.
- Must be able to stand for long periods of time.
- Any additional duties and responsibilities that upper management may delegate in the future.

### EMPLOYMENT STATUS:

Full-time, permanent, hourly. Full benefit package, Health Insurance, Life Insurance, Personal Time Off, 401 K Plan. Native American Preference applies.