



Job Description

POSITION TITLE: Fine Dining Server
DEPARTMENT: Food & Beverage
SALARY:
POSTING DATES:

GENERAL DESCRIPTION:

The server's mission is to exceed the guest's expectations through genuine care and comfort, while exercising passionate care, detail and consistency.

DUTIES AND RESPONSIBILITIES:

- To ensure all guests receive friendly, courteous and prompt service at all times following prescribed and established Dining Room Service procedures.
- Maintains in depth knowledge of complete menu and beverages on hand. Up-sells menu items and beverages accordingly.
- Will actively work on P.O.S. system in accordance with guidelines.
- Ensures that the required uniform is kept clean, neatly pressed and in good repair. Arrives ready to start work properly attired; full uniform and appropriate foot wear.
- To conduct one's self in accordance with the goals, culture, service standards and fundamental values of the Spirit Lake Casino and Resort.
- To maintain a clean working environment, where sanitation, health and safety standards are never compromised.
- Will ensure all side duties are fully completed prior to the end of the shift as outlined and in readiness for the next meal period.
- Ensures cutlery, china and glassware is spotless before setting on tables.
- Will receive Responsible Beverage Server Training within 30 days of higher and as required by company.
- Must be able to work nights, weekends and holidays.
- Other duties as may be assigned.

RELATIONSHIP TO OTHER DEPARTMENTS:

Reports directly to the Executive Hostess.

QUALIFICATIONS:

- Must be 18 years of age or older.
- Excellent guest relations, communications skills and pleasant personality is a must.
- Must demonstrate flexibility and co-operation in job function.
- One to Two years experience in a Ala Carte restaurant with high volume, preferred.
- Consistent work history preferred.
- Must be able to work independently.
- Must have excellent grooming standards.
- Must be able to lift in excess of 25 pounds.

EMPLOYMENT STATUS:

Part-time, various days, hourly position. Includes 401 K plan and personal time off accumulation. Native American preference applies.